

Oakland Dispatch Academy (ODA)

ODA 2510 Telecommunication and the Modern Response3 Credit Hours

ESL Placement Level: For English-as-a-Second-Language (ESL) students, placement in ESL 2520.

Prerequisite: Admission into the Oakland Dispatch Academy.

Corequisite: ODA 2520 ODA 2530 ODA 2540 ODA 2550 (Required)

This class introduces the dispatch cadet to the basic requirements necessary to perform the responsibilities of a telecommunicator. The Student will be prepared to respond to a potential terror threat or suspicious situation. BILLABLE CONTACT HOURS: 3

ODA 2520 Critical Issues in Dispatch 3 Credit Hours

ESL Placement Level: For English-as-a-Second-Language (ESL) students, placement in ESL 2520.

Prerequisite: Admission into the Oakland Dispatch Academy.

Corequisite: ODA 2510 ODA 2530 ODA 2540 ODA 2550 (Required)

This course will educate the aspiring 911 professional on the cycle of domestic violence and handling crisis situations. The student will be presented with liability issues and 911 ethics. Students will also be taught aspects of Michigan Criminal Law related to the 911 dispatcher. BILLABLE CONTACT HOURS: 3

ODA 2530 Fire Communication in Dispatch 2 Credit Hours

ESL Placement Level: For English-as-a-Second-Language (ESL) students, placement in ESL 2520.

Prerequisite: Admission into the Oakland Dispatch Academy.

Corequisite: ODA 2510 ODA 2520 ODA 2540 ODA 2550 (Required)

Student will learn about Incident Command System, including the command and general staff, and the working relationship between the Incident Commander and communications staff. Emphasis will be placed on communications during critical incidents, including high-rise structure fires, transportation incidents, multi-casualty incidents and hazardous materials incidents. BILLABLE CONTACT HOURS: 2

ODA 2540 Practical Application of 911 Dispatch

Training 1 Credit Hour

ESL Placement Level: For English-as-a-Second-Language (ESL) students, placement in ESL 2520.

Prerequisite: Admission into the Oakland Dispatch Academy.

Corequisite: ODA 2510 ODA 2520 ODA 2530 ODA 2550 (Required)

Student will be certified in Automatic External Defibrillator/ Cardiopulmonary Resuscitation (AED/CPR) upon successful completion of the course. Students will demonstrate skills needed in dispatch scenarios including, but not limited to: map reading, responding to radio traffic, and working with other dispatchers to ensure correct resources are sent to the appropriate call. BILLABLE CONTACT HOURS: 1.5

ODA 2550 911 Simulation 2 Credit Hours

ESL Placement Level: For English-as-a-Second-Language (ESL) students, placement in ESL 2520.

Prerequisite: Admission into the Oakland Dispatch Academy.

Corequisite: ODA 2510 ODA 2520 ODA 2530 ODA 2540 (Required)

Student will be taught how to use a simple windows-based Computer Aided Dispatch (CAD) system. This will include, but is not limited to: call-taking skills, CAD entry, and radio dispatch. BILLABLE CONTACT HOURS: 3.5